



Financial Services Guide

TabTrade (TabTrade Ltd.)

Date: 23 January 2026
Company: TabTrade (TabTrade Ltd.)
IBC: 2025-00919
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Trading CFDs and margin foreign exchange involves a high degree of risk and is not suitable for all investors. Leveraged trading carries the possibility of losses that may exceed your initial investment. You should carefully consider your investment objectives, level of experience, and risk appetite before engaging in trading. You do not own or have rights in the underlying assets. Past performance is not a reliable indicator of future results, and tax laws are subject to change. All information provided on this website is general in nature and does not take into account your personal circumstances. We strongly recommend that you seek independent advice if necessary, and read our legal documents carefully before trading with us.

1. About This Financial Services Guide

This Financial Services Guide (FSG) is issued by TabTrade Ltd (“TabTrade”, “we”, “our”, “us”), incorporated and licensed in Saint Lucia.

The purpose of this guide is to help you understand the services we offer. It explains:

- a. who we are;
- b. how to contact us;
- c. the services we offer;
- d. how you can use our services;
- e. our fees, costs, and remuneration;
- f. our complaints process and how disputes are resolved; and
- g. how we protect your personal information

2. About TabTrade

TabTrade is incorporated and licensed in Saint Lucia, and operates under laws applicable to derivatives and financial services within that jurisdiction.

Our leadership team includes professionals who have worked at leading global brokers regulated by bodies such as the Financial Conduct Authority (United Kingdom) and the Australian Securities and Investments Commission (Australia).

3. How You Can Contact Us

Address:

Ground Floor, The Sotheby Building
Rodney Village, Rodney Bay
Gros-Islet LC01 401, Saint Lucia

Email: support@tabtrade.com

Phone: +44 12 7421 4890

Website: www.tabtrade.com

4. The Services We Offer

We provide execution-only services in over-the-counter (OTC) derivative products, including:

- a. Margin foreign exchange (FX) contracts; and
- b. Contracts for Difference (CFDs) on underlying assets such as indices, shares, commodities, and cryptocurrencies.

We act as principal to every transaction and facilitate trade execution through our trading infrastructure in global financial centres.

We provide general advice, information and trading tools only, and we do not provide any personal financial advice. Any financial advice we do provide to you does not take into account your personal objectives, financial situation, or needs. You should consult with an independent professional to understand if our products or services are suitable for you.

5. Using Our Services

Trading instructions should be placed through our supported trading platforms.

Other instructions (e.g. funding or account requests) should be submitted via email, the Secure Account Portal, or by phone when applicable.

For compliance and record-keeping, communications may be recorded or archived.

6. Our Fees, Costs, and Remuneration

We derive income from spreads, commissions, swaps, and other charges. Full details appear in the PDS and Terms & Conditions.

Typical cost components include:

- a. Spreads: variable, depending on the instrument and account tier;
- b. Commissions: applied on certain accounts per lot or proportional to notional volume;
- c. Swaps: charged or credited for overnight positions; and
- d. Other fees: e.g. corporate actions on stock or index products, swap-free account service fees, VPS or administrative fees under TabTrade+.

7. Complaints and Dispute Resolution Process

We seek to resolve all complaints promptly and fairly. To lodge a complaint:

1. Contact us via support@tabtrade.com or by phone

2. If unresolved, escalate to our Compliance Team at compliance@tabtrade.com
3. If still unresolved after 45 days, you may refer your complaint to the Financial Services Regulatory Authority of Saint Lucia or any external body designated by that authority

8. Compensation and Insurance

We maintain professional indemnity insurance or equivalent protections as required under Saint Lucia law, covering current and past employees and representatives.

9. Privacy and Data Protection

We collect and use personal information to provide services, meet regulatory requirements (e.g. AML, KYC), and improve user experience.

We adhere to international privacy standards and applicable Saint Lucia laws, with robust safeguards in place.

You may request access to your personal information or lodge a privacy complaint via support@tabtrade.com.

10. Key Legal Documents

You should review the following before opening an account:

- a. Financial Services Guide (this document);

- b. Product Disclosure Statement (PDS);
- c. Terms & Conditions;
- d. Privacy Policy;
- e. Cookie Policy;
- f. Hedging Counterparties Policy;
- g. AML & ID Check Requirements;
- h. Website Terms & Conditions;
- i. Complaints Handling Policy;
- j. Sponsored VPS Terms & Conditions;
- k. Traffic Referral Program Terms & Conditions;
- l. Bonus & Promotions Terms; and
- m. Conflicts of Interest Policy.

These documents are available for download on our website or through the Secure Account Portal.

11. Risk Disclosure

Trading CFDs and margin foreign exchange involves a high degree of risk and is not suitable for all investors. Leveraged trading carries the possibility of losses that may exceed your initial investment. You should carefully consider your investment objectives, level of experience, and risk appetite before engaging in trading. You do not own or have rights in the underlying assets. Past performance is not a reliable indicator of future results, and tax laws are subject to change. All information provided on our website is general in nature and does not take into account your personal circumstances. We strongly recommend that you seek independent advice if necessary, and read our legal documents carefully before trading with us.